# Progress Report on Achievements and Performance

## Vote 1 Constitutional and Independent Bodies

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| The principles of good governance, ethics, transparency and accountability are upheld across all public institutions | Ranking of Mauritius on the Corruption Perceptions Index of the Transparency International (out of 180 countries) | <53rd | 56th (2024) | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Judiciary | Delivery of Judgement | Percentage of outstanding cases at the Supreme Court | 53% | 16% | The percentage of outstanding cases at the Supreme Court has fallen from 18% as published in the PBB Estimates 2025/26 to 16%, indicating a positive outcome and a relative reduction in the number of pending cases. |
| Public Service Commission and Disciplined Forces Service Commission | Recruitment and promotion of public officers | Average time taken to complete recruitment exercise (weeks) | 14 | 18 | No recruitment and promotion exercises were carried out as from the issue of the writ of elections for the National Assembly Elections 2024, that is, after 04 October 2024. A new Commission was appointed on 31 March 2025 and recruitment exercises resumed after the Municipal Elections 2025, that is, after 04 May 2025. |
| Public Bodies Appeal Tribunal | Hearing and determination of appeals | Percentage of appeals dealt within 6 months | 70% | 18% | The low achievement rate is due to the dissolution of the Board of the PSC and the LGSC in November 2024 whereby on-going appeals before the PBAT could not be processed.<br><br>Following the re-constitution of the Boards of the PSC and LGSC in March 2025, the appeals were processed accordingly. |
| Office of Ombudsman | Provide a complaint-handling service | Percentage of complaints determined within 12 months | 70% | 72% | |
| National Audit Office | Audit of the accounts of Government and Public Sector Bodies | Percentage of financial statements of Statutory Bodies & Local Authorities certified within statutory deadline | 85% | 88% | |
| Employment Relations Tribunal | Arbitration of industrial and employment disputes | Number of cases disposed of | 110 | 128 | |
| Local Government Service Commission | Recruitment/ promotion in the Local Government Service | Average time taken to complete recruitment exercise (weeks) | 15 | 14 | |

## Progress Report on Achievements and Performance

### Vote 1 Constitutional and Independent Bodies - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Human Rights Commission | Protect and promote human rights | Percentage of cases resolved | 78% | 66.8% | Out of 314, a total of 210 cases were resolved. The variance in the target was due to the reconstitution of the Board. |
| Office of Ombudsperson for Children | Investigation of cases of violation of the rights of children | Percentage of cases disposed of within 90 days | 70% | 70.1% | Out of 358, a total of 251 cases were disposed of. |
| Independent Police Complaints Commission | Investigation of complaints against police officers | Percentage of cases disposed of | 60% | 57.6% | The target was not met due to resource constraints.<br><br>It is also to be noted that the completion of investigation into complaints does not rest solely on the IPCC but also depends on external factors such as:<br>(i) failure of witnesses and Police Officers to turn up upon being summoned; and<br>(ii) non-submission of documents by Police and Medical Institutions to the IPCC within the required timeframe. |
| Financial Crimes Commission | Investigation of corruption and money laundering cases | Percentage of preliminary investigation cases disposed of | 69% | 52% | The target set was based on initial assessment to complete a large number of cases at the Preliminary Investigation (PI) stage. However, following the proclamation of the FCC Act 2023 on March 29, 2024, this strategy was undermined. The new legislation triggered a significant increase in Police referrals, which were completed and advanced to the Further Investigation (FI) stage. The overall target for PI completed case was not achieved as a significant number of cases were investigated leading to FI instead of investigation into the forecasted PI completed cases. |
| Office of Ombudsperson for Financial Services | Address complaints of consumers of financial services against financial institutions | Percentage of complaints resolved | 56% | 48% | The variance in the target was due to the vacant position of Ombudsperson for Financial Services. |

### Prime Minister's Office, Ministry of Defence, Home Affairs and External Communications and Ministry for Rodrigues, Outer Islands and Territorial Integrity

### Vote 2-1 Prime Minister's Office

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A modern and fair society with improved quality of life | Ranking of Mauritius on the Democracy Index of the Economist Intelligence Unit (out of 165 countries and 2 territories) | <20th | 20th | |

## Progress Report on Achievements and Performance

### Vote 2-1 Prime Minister's Office - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Home Affairs | Issue of Certificates of Nationality, Certificates of Registration as Mauritian citizen, authorisation to invest/purchase property and Residence permits | Percentage of applications processed/approved within set time frame | 90% | 90% | |
| Citizen Support Unit | Addressing complaints from citizens through the Citizen Support Portal | Percentage of cases resolved (Cumulative) | 91% | 96% | Out of 345,464 cases, 330,869 were resolved. |
| Civil Status Division | Maintain a Civil Status Database for the unique identification of every citizen of Mauritius | Implementation of new Mauritius National Identity Card System (Percentage) | 100% | 100% | |
| Government Printing Department | Timely printing services | Percentage of publications delivered within 9-12 weeks | 82% | 79% | Target was not met as some jobs were canceled, and delays occurred due to the general and municipal elections. |
| Government Information Service | Digital dissemination of Government information | Timely and accurate dissemination of communiqués and press release to the public | 1,800 | 2,837 | |

### Vote 2-2 External Communications

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A smart port with world class infrastructure and logistics | Percentage of Indian Ocean maritime traffic captured | 11% | 17.7% | This increase is influenced by the Red Sea crisis whereby bunker calls at Port Louis rose significantly. |
| | Average service time spent at berth (hours per ship) | 30 | 31.9 | Low crane and ship productivity which is due to lack of Cargo Handling Corporation Ltd's skilled labour, high absenteeism and dismantling operations has led to ships spending more time at berth. |
| A safer passenger experience at the SSR International Airport | Average Check-in to Gate time at SSR International Airport (minutes) | 45 | 60 | The Digital Transformation project (Single Token Travel) has been initiated but due to delays in its execution, the intended targets could not be achieved. |

## Progress Report on Achievements and Performance

### Vote 2-2 External Communications - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Cargo Handling Corporation Ltd/Mauritius Ports Authority | Improve port productivity | Crane productivity (Moves per hour) | 25 | 23.2 | Decrease in productivity was due to the implementation of equipment control module and adverse climatic condition. |
| | | Ship productivity (Moves per hour) | 50 | 38.7 | Ship productivity target could not be reached due to low crane intensity and limited cranes. |
| | | Average container vessel turnaround time (Hours per ship) | 45.0 | 45.6 | |
| | | Cargo Traffic (Million tonnes) | 8.5 | 9.8 | |
| | | Container Traffic | 504,000 | 493,667 | Low crane and ship productivity which is due to lack of Cargo Handling Corporation Ltd's skilled labour, high absenteeism and dismantling operations has led to less container traffic. |
| | | Cruise Calls | 50 | 45 | No ad-hoc cruise callers in FY 2024/25 unlike in FY 2023/24 as cruise operators are now fully aware that the Red Sea crisis remains ongoing. |
| | | Volume of bunker sales (MT) | 638,000 | 1,048,471 | The increase in target is influenced by the Red Sea crisis whereby bunker calls at Port Louis rose significantly. |
| Airports of Mauritius Co Ltd | Provide passenger facilitation services | Proportion of Passengers handled through a contactless clearance system | 30% | - | The target could not be achieved due to delay in the execution of the Single Token Project which forms part of the Digital Transformation Project. |
| | | Private jet arrivals (Number) | 130 | 127 | |
| | Development and transformation of the SSR International Airport into a smart and green airport | Proportion of electricity from renewable sources | - | 0.58% | 0.58% of total electrical consumption produced from renewal source. |
| Airports of Rodrigues Co Ltd | Improve airport services | Air Cargo Traffic (MT) | 80 | 129 | |
| | | Passenger traffic | 220,000 | 303,651 | |

### Vote 2-5 Police Service

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Enhanced security and safety in the country, thereby improving the quality of life of citizens | Crime Rate (per thousand population) | < 3.90 | 3.8 | |

## Progress Report on Achievements and Performance

### Vote 2-5 Police service - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Police Divisions | Ensure safer neighbourhoods by reducing crime against property | Percentage reduction in number of reported cases of Larceny with aggravating circumstances | 18% | < 16.4% | |
| Traffic Branch | Improve safety and security of road users | Number of road traffic operations in relation to speeding, use of mobile phone and driving under the influence of alcohol and drugs | 670 | 671 | During the road traffic operations, 22,653 drivers/riders were contravened for speeding, use of mobile phone and drink/drug driving. |
| CCID/CID | Investigate crime cases | Detection rate in reported cases of crimes | 63% | 64% | |
| ADSU | Increase effectiveness in arrest and seizure in drug-related operations | Percentage of drug related operations resulting in arrest and seizure | 70% | 59% | |
| NCG | Ensure safety & security of the shores and EEZ of Mauritius | Percentage increase in afloat patrol and sorties | 4% | 8% | |

### Vote 2-10 Prison Service

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A safer Mauritius through best correctional practice | Percentage of detainees imprisoned more than once | 71.6% | 75.1% | The increase is mainly attributed to a rise in short-term convictions for repeat minor offences, contributing to a higher rate of re-imprisonment. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Prison Service | Rehabilitation of detainees | Number of detainees following MQA approved educational and vocational training | 450 | 443 | The slight shortfall is mainly because many detainees are serving short sentences and couldn't complete the full training programmes. |
| | Capacity Building for Prison Officers | Number of officers following In-Service Courses in various fields | 1,100 | 345 | The number of officers trained was lower than the target set, mainly due to limited staff release amidst ongoing operational demands. Necessary adjustments to scheduling and deployment have since been made to boost participation in upcoming sessions. |
| | Provide psychological support to Prison Officers | Number of officers having access to psychological support | 30 | 26 | Referral of officers to the Prison Psychologist is initiated by the Prison Medical Officer. As such, it depends both on medical referrals and officers actively seeking psychological support. |

# Progress Report on Achievements and Performance

## Deputy Prime Minister's Office, Ministry of Housing, Land Use Planning and Tourism

## Vote 3-1 Housing and Land Use Planning

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Improve the living conditions of the population through access to affordable and decent housing | Percentage of Housing Programmes completed (1,306 Housing Units ongoing and Phase I - 8,000 New Housing Units) | 91% | 8.2% | Target not achieved mainly due to:<br>(i) Delays in securing BLUP and other clearances/ approvals from relevant authorities;<br>(ii) Adverse weather conditions;<br>(iii) Late intervention for relocation of services; and<br>(iv) Delayed payment to contractors. |
| Efficient land use planning and land management | Percentage of land use with respect to built-up areas, roads and infrastructure | < 24% | 22% | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| NHDC/NSLD | Construction of housing units | Number of units completed under the on-going Programme and New Housing Programme (Cumulative) | 8,474 | 766 | Number of housing units completed:<br>(i) FY 2022/2023: 282 units at Wooton<br>(ii) FY 2023/2024: 426 units (203 units at Mare D'Albert and 223 units at La Valette)<br>(iii) FY 2024/2025: 58 units (18 units at Solitude I and 40 units at Olivia).<br>Target not achieved mainly due to:<br>(i) Delays in securing BLUP and other clearances/ approvals from relevant Authorities;<br>(ii) Adverse weather conditions;<br>(iii) Late intervention for relocation of services; and<br>(iv) Delayed payment to contractors. |
| NHDC | Rehabilitation of NHDC Housing Estates | Number of NHDC Housing Estates rehabilitated | 7 | 5 | The two projects that were not implemented relates to the provision of Fire Escape Staircases to NHDC Housing Estates. The projects were cancelled as the Mauritius Fire and Rescue Services informed that NHDC buildings are not classified under a purpose group that mandate a Fire Certificate, therefore Fire Emergency Staircases are not required. |
| Survey Division | Management of State Lands and maintaining the land cadastre | Implementation of LAVIMS 2.0 (a new digital Geospatial data sharing platform) (cumulative) | 10% | - | Following the unsuccessful tender exercise in 2024 for the selection of a contractor for a new LAVIMS and in view of technological evolution and project cost, it was decided to launch a fresh tender exercise to enlist the services of a Consultant for the revamping of the LAVIMS. The technical specifications have already been prepared and tender will be launched shortly. |

## Progress Report on Achievements and Performance

### Vote 3-1 Housing and Land Use Planning - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Planning Division | Planning for land use | Finalisation of the Vacoas Town Centre Master Plan | Dec-24 | - | A first draft Vacoas Town Centre Master Plan has been prepared. The Master Plan will be finalised once the Vacoas Urban Terminal Project located in the town centre is approved by Government. |
| | | Approval of new NDS | Dec-24 | - | The target has been revised to December 2025. The draft Final NDS has been completed. Government's approval will have to be sought on the Final NDS Report. |
| Valuation Department | Provide valuation services to Government | Time taken to carry out a valuation exercise to determine the value of properties for revenue purposes (months) | 5 | 5 | |

### Vote 3-3 Tourism

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Mauritius maintained as an attractive and sustainable tourist destination | Tourist Arrivals | 1,400,000 | 1,395,537 | 3rd Quarter 2024 – 326,251<br>4th Quarter 2024- 410,377<br>1st Quarter 2025 – 326,389 (Prov.)<br>2nd Quarter 2025 – 332,520 (Prov.) |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Ministry of Tourism | Improve and diversify tourism products | Number of tourism signage panels maintained and upgraded | 50 | - | Contract for the maintenance of 52 tourism signage panels along routes 7 and 8 awarded on 19 February 2025 and the site was handed over on 22 May 2025. Expected completion date, as per the contract, is 13 September 2025. Works are ongoing. |
| | Improve safety and security at sea | Number of new zoning systems implemented | 2 | - | Zoning project is kept in abeyance due to resource constraints. Consultations are being made with Ministry of Environment on the taking over of the project by the Beach Authority. |
| Mauritius Tourism Promotion Authority | Market and promote the Mauritian destination | Number of Online Campaigns | 550 | 650 | |
| | | Participations in fairs | 13 | 13 | |
| | | Number of Roadshows | 20 | 19 | |

## Progress Report on Achievements and Performance

### Vote 3-3 Tourism - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Tourism Authority | Regulate Activities in the sector | Number of Licensed Operators | 469 | 1,206 | Tourist Enterprise Licence- 60<br>Tourist Accommodation Certificate- 46<br>Pleasure Craft Licence (private) - 55<br>Pleasure Craft Licence (commercial) - 4<br>Skipper - 1,041 |
| | | Number of Licensed Tourist Establishment inspected | 1,789 | 1,794 | Land Based - 1,300<br>Sea Based - 494 |
| | Sustainable Tourism Unit | Number of engaged operators on the Horizon.eco platform | 500 | 24 | The Horizon.eco platform is currently not operational as negotiations are still being carried out with the certification bodies (WTTC, Green Key and Earth Check) and the local service provider to integrate their APIs on the Horizon.eco paltform. The aim is to streamline data entry processes, reduce redundancy, and faciliate operators' compliance with these certifications and encourage the adoption of circular practices. |
| | | Number of Certified GSTC Operators | 50 | 3 | It is to be noted that the Blue Oasis Certification is a local certification awarded by the MSB and it is GSTC recognized.<br>As per records at the MSB, there are only three tourist operators which have been certified.<br>The Tourism Authority is working with the MSB to look into the possibility of integrating the APIs of the Blue Oasis Certification on the Horizon.eco platform so that the tourism operators may be encouraged to use the platform. With this initiative, it is expected that more tourist operators would be certified. |
| Ecole Hôtelière Sir Gaëtan Duval | Provision of training in the Tourism & Hospitality sector | Percentage of students who successfully complete courses | ≥ 90 % | 88.8% | 581 out of 654 full time trainees have successfully completed courses. |

### Vote 4-1 Vice-Prime Minister's Office, Ministry of Education, Tertiary Education, Science and Technology

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A more inclusive and equitable quality education, promoting lifelong learning opportunities and employability for all | Percentage of students who have successfully completed the 9-year basic education | 78% | 69.5% | Out of 13,562 students examined, 9,419 have achieved NQF level 2. |
| | Gross Tertiary Enrolment Rate | 49.0% | 55%<br>(2024) | Out of a population of 88,728, aged 20-24, the total enrolment for the year 2024 was 51,860 (including 3,027 international students)<br>The Gross Tertiary Enrolment Ratio reflects the participation rate of the local population (Mauritian) in Tertiary Education as a percentage of the population aged 20 to 24 years. |

## Progress Report on Achievements and Performance

**Vote 4-1 Vice-Prime Minister's Office, Ministry of Education, Tertiary Education, Science and Technology - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Pre-primary education/ ECCEA | Ensure and improve quality standards for Early Childhood Care and Education Authority (ECCEA) | Percentage of preschools adhering to ECCEA norms and standards | 88% | 87.0% | ECCEA norms and standards:<br>(i) Compliant with Learning Environment: 81.12%<br>(ii) Qualified teachers: 80%<br>(iii) Adhere to pedagogical approaches: 100% |
| Primary Education | Improve performance of pupils at PSAC | PSAC Pass rate (Republic of Mauritius) | 84.0% | 79.5% | 11,020 out of 13,866 students, including resits, examined in November/December 2024 have passed the PSAC exams. |
| Secondary Education | Improve student performance at secondary education examinations (Republic of Mauritius) | NCE Pass Rate | 75% | 69.5% | Out of 13,562 students examined in October 2024, 9,419 have achieved NQF level 2. |
| | | SC Pass Rate | 75% | 72.7% | Out of 12,527 students examined in October/November 2024, 9,101 have succeeded the SC exams. |
| | | HSC Pass Rate | 85% | 78.9% | Out of 7,425 students examined in October/November 2024, 5,857 have succeeded the HSC exams. |
| | Boost up STEM in Secondary Education | Percentage of students taking at least 2 STEM subjects for HSC | 36% | 38.2% | Out of 7,828 school candidates who entered for the HSC/GCE 'A' Level and HSC Pro examinations 2024, 2,989 students took at least 2 STEM subjects at Principal Level. |
| E-Education | Digitalisation of Curriculum | No of grades for which e-resources have been developed | Grades 1-11 | Grades 1 - 6<br>Grades 7-9 | Note: e-resources is being developed for Grades 10-13 (5%). |
| | Capacity Building of Educators in online teaching | Percentage of educators trained | 50% | 45% | Out of 8,189 educators in public and private secondary schools, 3,685 have been trained. |
| | Training of Primary School Educators in the use of ICT | Percentage of Primary School Educators trained | 95% | 95% | Out of 4,922 primary school teachers, 4,675 have been provided with EDLP training by MIE. |
| Technical & Technology Education | Enhance and expand Technology Education in Polytechnics | Number of courses offered | 50 | 55 | |
| Special Education Needs | Barrier free access to Secondary Education for students with Special Needs | Percentage of State Secondary Schools provided with barrier free facilities (cumulative) | 90% | 97% | Out of 63 Secondary Schools, works in 61 schools have been completed.<br>Works in the remaining 2 schools will be implemented in upcoming capital projects which are yet to be determined due to complexity and high cost. |

## Progress Report on Achievements and Performance

**Vote 4-1 Vice-Prime Minister's Office, Ministry of Education, Tertiary Education, Science and Technology - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Tertiary Education | Provide quality Higher Education adapted to the economy | Number of research articles/ internationally-refereed/ peer reviewed publications | 430 | 296 | Breakdown:<br>UOM - 160<br>UTM - 80<br>UDM - 31<br>MIE - 12<br>MGI - 10<br>OUM - 3 |

**Vice-Prime Minister's Office, Ministry of Local Government and Disaster Risk Management**

**Vote 5-1 Local Government**

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Improved quality of life of people in the local community | Percentage of complaints on community services received through the Citizen Support Portal addressed | 72% | 55% | Out of 12,000 complaints received, 6,600 have been addressed. |
| A safer, adaptive and disaster resilient nation | Average time taken for attending to fire and rescue emergencies (minutes) | 9 | 9 | |
| Improved accuracy in weather forecasting | Weather Forecasting Critical Success Index | 0.77 | 0.72 | The Index varies depending on the performance of the forecast issued by the Mauritius Meteorological Services. The aim is to reach 0.77 or above. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Local Government/ Local Authorities | Modernisation of Urban Infrastructure | Number of additional Urban Terminals under construction | 4 | - | Policy decision to be taken on the project. |
| | Cleaning of drains and desilting of water courses | Kilometres of drains/water courses cleaned | 500 | 297 | Target not achieved due to delays in procurement for outsourced services. |
| | Construction and upgrading of secondary roads | Number of road projects completed | 250 | 154 | Target not met due to delays in the implementation of projects caused by procurement and funding issues. |
| | Construction and upgrading of amenities | Number of amenities projects completed | 190 | 146 | Target not met due to delays in the implementation of projects caused by procurement and funding issues. |

## Progress Report on Achievements and Performance

### Vote 5-1 Local Government - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Disaster Risk Reduction and Management Centre | Effective Disaster Risk Reduction and Management activities | Percentage completion of National Multi-Hazard Emergency Alert System (phase 2) | 50% | - | Pre-Implementation Preparation expected to be completed by end of October 2025. Funding possibilities are being explored namely, Government to Government, Universal Service Fund, Commonwealth Climate Finance Hub, Japan Embassy and Government of Mauritius. |
| | | Number of community responders trained | 100 | 111 | Belle Rose/Quatre Bornes - 18<br>Tranquebar - 23<br>Souillac - 30<br>NYC Port Louis/NYC Rivière du Rempart/NYC Flacq - 40 youths |
| Mauritius Meteorological Services | Provision of timely and accurate weather reports | Number of Automatic Weather Stations fully operational | 37 | 39 | The total number of Automatic Weather Stations (AWS) (39) as at 30/06/2025 includes five (5) AWS installed in Rodrigues. |
| Mauritius Fire and Rescue Service | Efficient fire and rescue services | Percentage of vehicle fleet fully operational | 77% | 82% | |
| | | Number of sensitization campaigns on fire safety and emergency preparedness | 500 | 563 | |
| | | Control Mobilisation System operationalised | Oct-24 | - | The Control Mobilisation System is 90% completed.<br>Computer hardware (Tablets) need to be procured to fully operationalise the system.<br>Tender will be relaunched shortly. |

### Vote 6-1 Ministry of Land Transport and Light Rail

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A reliable and efficient land transport system improving traffic fluidity and safety | Fatality rate of road traffic accidents (per 100,000 population) | < 8 | 10.4 | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Ministry of Land Transport and Light Rail | Provide a strategic direction for the improvement of land transport | Land Transport Masterplan developed | Mar-25 | - | Project is at Conceptual Stage.<br>The Land Transport Masterplan would be developed under the Global Environment Facility (GEF) Project "Promoting Low-Carbon Electric Public Bus Transport in Mauritius" under the collaboration of the United Nations Development Programme (UNDP).<br>The Steering Comittee of the GEF Project would be ratifying the proposal by end of August 2025. |

## Progress Report on Achievements and Performance

### Vote 6-1 Ministry of Land Transport and Light Rail - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Land Transport Authority | Regulate and oversee the land transport system | Access to online NLTA services facilitated | Apr-25 | - | Specifications for the digitalisation of the services of the NLTA are being finalised in view of the procurement exercise. The project could not be undertaken in Financial Year 2024/25 due to resource constraints.<br><br>The Online MVL platform has been enhanced with more user friendly features. A soft launch of the system was effected on 03 June 2025 and the system subsequently fully deployed with effect from 01 July 2025. |
| Traffic Management and Road Safety Unit | Implement Road Safety measures | Length of roads made safe through installation of road safety devices (km) | 45 | 30.1 | The delay is due to the absence of contracts under the Framework Agreement. Evaluation of bids is ongoing at the level of the Central Procurement Board. |

### Vote 7-1 Ministry of Finance, Economic Planning and Development

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Inclusive and sustainable economic growth<br>Sustainable public finances | Real GDP Growth Rate | 7.0% | 4.9%<br>(2024) | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| MOFEPD | Development of sound economic and fiscal policies and effective budget execution and monitoring | Percentage of Key Budget measures implemented | 87% | 77.3% | 58 measures out of 75 are operational in FY 2024/2025. The remaining 17 measures are at the stage of Work-in-Progress. |
| | Improve accountability through effective public financial management | Percentage of Ministries/Depts submitting Annual Report on Performance | 90% | 85% | 52 out of 61 Ministries/ Departments have submitted their Annual Report as at June 2025. As at September, 53 Annual Reports have been submitted, representaing 87%. |
| Internal Control Cadre | Strengthen internal audit and risk management in the Public Sector | Percentage of Ministries establishing a Risk Management Framework | 60% | 68% | 23 out of 34 Minsitries have implemented the Risk Management Framework and they are now in process of mounting their risk registers. |
| Financial Operations Cadre | Application of financial rules and regulations and budgetary discipline | Average working days for processing payments | 6 | 6 | |
| Procurement and Supply Cadre | Improve stock/ inventory management system in Government warehouses | Percentage of Ministries/Depts where E-Inventory Management System has been deployed | 100% | 87% | Phase 1 (182 sites-100% )<br>Phase 2 (63 sites-100%)<br>Phase 3 (62 sites completed out of 106 sites). |

## Progress Report on Achievements and Performance

**Vote 7-1 Ministry of Finance, Economic Planning and Development - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Procurement Policy Office | Advise on procurement and contract management to Public Bodies | Number of compliance audit conducted | 14 | 14 | |
| Central Procurement Board | Award of contracts for major projects | Percentage of procurement exercises completed within established lead time | 50% | 10% | The target of 50% was not reached mainly due to some complex projects which took longer evaluation time and most of the Bid Evaluation Reports were subject to review following Board's decision. |
| Mauritius Revenue Authority | Collection of tax revenue | Arrears collected as a percentage of total collectible arrears at the start of the year | 28% | 25.9% | The shortfall between target and achievement in relation to arrears collections is mainly due to the reintroduction of Tax Arrears Settlement Scheme (TASS).<br>With the extension of TASS in the Budget in early June 2025, those taxpayers with assessments issued between mid-May 2025 and 30 June 2025 (Assessment Deadline for TASS) and were intent on agreeing to the assessments and settling their tax assessed amount may have waited for the TASS Scheme to be operational to register and benefit from full waivers of penalties and interests. |
| MOFEPD/ Accountant-General's Department | Accounting and reporting on Government financial transactions | Preparation of consolidated financial statements in line with accrual IPSAS in a phased manner | Public Sector | Budgetary Central Government (2nd Transitional IPSAS Financial Statements),<br><br>CFS Public Sector (1st Transitional IPSAS Financial Statements) | Second Transitional IPSAS Financial Statement for Budgetary Central Government signed and submitted to the Director of Audit within the statutory time frame.<br>Draft First Transitional IPSAS Consolidated Financial Statements (CFS) for the Public Sector for FY 2022-2023 has been prepared. It includes Ministries and Departments, Extra Budgetary Units (including Social Funds), Rodrigues Regional Assembly, Local Authorities and Public Sector Financial and Non-Financial Corporations. The preparation of the 2nd Transitional IPSAS CFS for Public Sector for FY 2023-2024 is in progress. |
| Statistics Mauritius | Provide useful, timely and reliable data | Dissemination of the results of the 2022 Housing and Population Census | 5 Table Reports | 4 Table Reports + 1 Analytical Report | 3 table reports were published in FY 2023/2024 and 4 table reports and 1 Analytical Report were published in FY 2024/2025. It is to be noted that 1 table report that was scheduled to be published in FY 2024/2025 was published in advance in June 2024. |
| Corporate and Business Registration Department | Registration of companies and businesses | Percentage of entities registered in real time | ≥99% | ≥99% | |
| Registrar General's Department | Registration of property transactions | Percentage implementation of enhanced system to speed up registration of Motor Vehicle | 100% | 100% | |

## Progress Report on Achievements and Performance

**Vote 7-1 Ministry of Finance, Economic Planning and Development - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Economic Development Board | Promote Mauritius as an investment and trade destination | FDI inflows (Rs bn) | 39 | 32.67 | The FDI inflows relates to the period July 2024 to June 2025 |
| | | Exports of goods and services (Rs bn) | 364 | 462.9 | |

**Vote 8-1 Ministry of Energy and Public Utilities**

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Achieve 60% Renewable Energy in the electricity mix by 2030 | Contribution of Renewable Energy in Electricity mix | 30% | 16.20% | The total RE Generation has decreased from 609 GWh to 563 GWh mainly due to lower hydro power generation as a result of severe drought in 2024/25, reduction in bagasse energy production and landfill gas. Solar energy has known an exponetial expansion.<br>In addition, planned RE projects of 130MW awarded to 2 promoters in 2022 and expected to be commissioned in 2024, suffered major delays due to permitting issues. 50 out of 130MW started construction after financial closure in 2025. Furthermore, the total energy generation (denominator) has encountered a major increase from 3326 GWh to 3468 GWh for the same period, hence further reducing the overall percentage contribution of RE. |
| Improved water distribution | Percentage of Non-Revenue Water | 50% | 60% | |
| Improved sanitation and enhanced quality of water in aquifers and lagoons | Percentage of premises connected to sewerage system | 29.60% | 29.43% | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Central Electricity Board | Ensure security of electricity supply and accelerate the transition to a low carbon economy | Electricity generated from renewable energy sources (GWh) | 614 | 563 | Decrease in output was due to:<br>(i) Hydro power generation has decreased significantly from 133 GWh to only 70 GWh due to persistent lack of rainfall;<br>(ii) Bagasse energy production has also declined from 293 GWh to reach 262 GWh;<br>(iii) Landfill gas has also encountered a decrease from 12 GWh to 5.6 GWh as only one unit out of three is operational<br>(iv) In Contrast, PV generation has increased from 154 GWh to 203 GWh<br>(v) significant delays in planned RE projects awarded in 2022 but not yet commissioned in 2025 due to lengthy permitting processes |

## Progress Report on Achievements and Performance

**Vote 8-1 Ministry of Energy and Public Utilities - *Continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Energy Efficiency Management Office | Promote efficient use of energy | Number of mandatory energy audits completed (cumulative) | 55 | 55 | |
| Central Water Authority | Production of treated water | Volume of water treated ($Mm^3$/year) | 336 | 326 | Target almost reached . The severe drought in 2024/25 has significantly affected the flow in rivers where water is abstracted and treated. |
| | Upgrading of water distribution network | Additional length of water pipes replaced (km) | 250 | 114 | Target not met due to delays in finalising project preparation and detailed requirements.<br>New financing agreements have been signed with Government of India. Finalisation of project documents and tender specifications have been reviewed for conformity with funding conditions. |
| Wastewater Management Authority | Extension of the sewerage network | Number of premises connected to the sewerage network | 1,765 | 1,815 | |
| | Treatment of wastewater | Volume of wastewater treated ($Mm^3$) | 52 | 50 | |
| Radiation Safety and Nuclear Security Authority | Regulate radiation sources and practices | Number of guidelines/ codes of practice issued (Cumulative) | 16 | 13 | Target not met due to shortage of staff, coupled with other priority tasks such as the licensing of the National Cancer Centre. |
| Utility Regulatory Authority | Licensing of operators generating, distributing and transmitting electricity | Number of licenses issued (Cumulative) | 30 | 35 | |
| Mauritius Renewable Energy Agency | Assessment of the feasibility and competitiveness of RE projects and carry out studies on innovative RE Technologies | Number of RE Projects and proposals assessed and recommendations made | 10 | 5 | This is a demand-driven scheme. Under Round 2 of the MARENA NSEPCRET Scheme, 5 projects were submitted and evaluated. Round 3 of the Scheme has been launched. |

# Progress Report on Achievements and Performance

## Vote 9 Ministry of Social Integration, Social Security & National Solidarity

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A fair, equitable, responsive and sustainable social protection system for the citizens of the Republic of Mauritius | Ranking of Mauritius in the Social Progress Index (out of 170 countries) | < 50th | 53rd | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Social Integration Division/ National Empowerment Foundation | Empowerment of SRM households | Number of households empowered and successfully moved out of the SRM system | 200 | 943 | The number of households graduating from the poverty threshold is derived from the monthly case management report submitted by the NEF and are categorised by the following reasons:<br>(i) got employment - 333 households;<br>(ii) self-employment - 3 households;<br>(iii) improvement in standard of living - 229 households; and<br>(iv) handholding - 378 households. |
| | Educational Support to SRM households | Number of eligible children benefiting under educational support schemes | 10,000 | 12,434 | The figure includes the 12,427 beneficiaries under the School Materials Scheme and the 7 tertiary-level beneficiaries under the School Premium Scheme. |
| Social Integration Division/ National Social Inclusion Foundation | Support to NGOs | Number of projects supported and monitored | 225 | 170 | During Financial Year 2024/25, funding was provided to NGOs that are already delivering essential, ongoing services to vulnerable groups.<br><br>With the dissolution of the NSIF Council, other funding instruments to support small-scale initiatives from NGOs were not launched during FY 2024/25 and therefore target could not be achieved. |
| Social Security Division (Benefits Unit) | Effective payment of basic pensions | Percentage of overpayment in pensions being recouped | 30% | 20.3% | Out of a total of Rs 270.2 Million overpaid, cumulative from 1976 to FY 2024/25, Rs 55 Million have been recovered as at 30 June 2025.<br>Out of a total of Rs 83.6 Million overpaid, in FY 2024/25, Rs 38.3 Million have been recovered as at 30 June 2025 which represents 45% of overpayment. |
| Disability Empowerment Unit | Support to persons with disabilities | Number of persons with disabilities trained for employment | 30 | - | Target has not been achieved as Board of Training and Employment of Disabled Persons Board has not yet been reconstituted. |

# Progress Report on Achievements and Performance

## Vote 10-1 Ministry of Financial Services & Good Governance

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A sound, compliant, competitive and innovative International Financial Centre | Real growth rate of the financial services Sector | 4.8% | 4.8% (2024) | The growth to GDP for the Financial Services sector was 4.8% for the year 2024. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Financial Services Unit | Formulate policies and strategies to enhance competitiveness of the jurisdiction | Implementation of the recommendations of the 2018 Blueprint for Financial Services | 73% | 73% | The Financial Services Sector, being dynamic, the 2018 Blueprint had to be revamped.<br>A Strategy Report 2025-2030 on Rethinking the future of the Financial Services Industry has been published in April 2025. |
| | | No of innovative financial products introduced | 2 | 3 | Three products have been launched in the year 2024/2025 as follows:<br>(i) New Regulatory Framework for Spot Commodity Market and its Intermerdiaries;<br>(ii) Disclosure and Reporting Guidelines for ESG Funds; and<br>(iii) Circular on Asset Manager Certificate and Fund Manager Certitificate. |
| AML/CFT Unit | Formulate and implement AML/CFT/ CPF policies and strategies | Implementation of the National Action Plan 2024-2027 | 25% | - | The KPI has been revised in the PBB Estimates 2025-2026 and the target of 25% of the implementation of the National Action Plan on AML/CFT 2025- 2027 has been set for FY 2025-2026. |
| | Provide capacity building on the FATF Assessment Methodology | Number of staff from competent authorities who participated in the FATF Assessors' Training | 20 | 45 | 45 officers from key institutions involved in AML/CFT/CPF tasks participated in the Second In-Country Assessors' Training organized by the Ministry of Financial Services and Economic Planning in collaboration with the ESAAMLG Secretariat from 23 to 27 June 2025. |
| Office of Public Sector Governance | Provide management consultancy services and conduct governance, financial and organisational reviews in public sector organisations | Number of reviews carried out in public sector organisations | 14 | 5 | Target was not met as the assignment undertaken by OPSG were of complex nature and required additional time to complete. Five reviews were completed and seven were on-going. Furthermore, the OPSG conducted governance surveys in 34 Statutory Bodies. |

## Vote 11 Ministry of Environment, Solid Waste Management and Climate Change

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Mauritius to become a climate resilient and low emission country | Net GHG emissions (40% reduction from Business-as-Usual scenario of 6,900 Gg $CO_2$-eq) | 4,840 | 6,026 (2024) | The estimated net GHG emissions (i.e including Forestry and Other Land Use [FOLU]) for year 2024 is 6,026 Gg CO2-equivalent, as published by Statistics Mauritius. |
| Improved sustainability in waste management | Percentage of wastes diverted from landfill | 7% | 7% | Process for recovery from waste takes time. Reporting is to be made on annual basis. |

## Progress Report on Achievements and Performance

### Vote 11 Ministry of Environment, Solid Waste Management and Climate Change - *Continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Integrated Coastal Zone Management Division | Rehabilitation of eroded beaches | Number of sites rehabilitated | 2 | - | **Bois des Amourettes -** The percentage completion of works at Bois des Amourettes is 93% as at 30 June 2025. The contract with the Contractor has been terminated on 18 April 2025 due to continuous delay in the completion of the project and non-submission of Environmental Monitoring Reports. Arrangement is being made for completion of outstanding works.<br><br>**Grand Baie -** 30% of works completed as at date. |
| Plastic Management Division | Coordinate actions for plastic management and enforcement of Regulations | Recycling rate of post-consumer PET | 45% | 30% | The target of 45% was based on approximate production of 151 million PET bottles produced for FY 2023/24 whilst approximately 169 million PET bottles have been produced for FY 2024/25.<br>The collection for recycling remained at around 1500 kg for both years.<br><br>Out of 5.1 million kg of PET bottles on which excise duty was collected, 1.5 million kg of scrapped PET bottles were exported. |
| Living Environment Unit | Greening and Embellishment of Public Sites and Places of Worship | Number of sites embellished | 120 | 168 | |
| Beach Authority | Revamp popular public beaches | Number of beach enhancement projects completed (cumulative) | 4 | 2 | Mont Choisy & Belle Mare public beaches were enhanced. |
| Solid Waste Management Division | Environmentally sound management of hazardous wastes | Amount of hazardous chemical wastes collected (tonnes) | 100 | 88 | The quantity of hazardous wastes collected is based on the number of applications submitted by hazardous waste generators and processed by the Ministry and the Contractor. |

### Vote 12-1 Ministry of Agro Industry & Food Security

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Improved food security level with increased local production of all non-sugar crops [food crops, vegetables, fruits] | Local production of food crops including sheltered and bio farming systems (tonnes) | 165,000 | 186,356 | Production refers to food crops that are published by Statistics Mauritius in September 2025. It encompasses both Open Fields and Under Covered Cultures. |

## Progress Report on Achievements and Performance

**Vote 12-1 Ministry of Agro Industry & Food Security - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Food and Agricultural Research and Extension Institute (FAREI) | Promote climate resilient/ protected culture | Production under protected culture (tonnes) | 12,500 | 11,930 | Surface area covered under Sheltered Farms is around 105.82 Ha.<br>Due to Cyclone Belal, several Sheltered Farms were damaged and planters had to rebuild the structure to engage in production under protected culture thereby affecting the harvest. Further, the cumulative rainfall for last summer was below normal and as a result, water availability for irrigation was reduced. This situation has affected food crops production in protected cultures especially in the North which is very reliant on irrigation. |
| Agricultural Marketing Board | Encourage local production of strategic crop | Production of potatoes (tonnes) | 18,000 | 13,766 | The shortfall is due to adverse climatic conditions, the presence of bacterial wilt in land, lack of irrigation facilities, difficulty to manage cultivation due to lack of labour are among the main reasons. |
| Small Farmers Welfare Fund | Provide support to small farmers | Area under agricultural land mechanisation support (Arpents) | 2,715 | 2,499 | Target not met due to resource constraints. |
| Mauritius Cane Industry Authority | Increase production of sugar | Sugar production (tonnes) | 255,000 | 225,547 | Special sugar - 119,615 tonnes<br>Refined white sugar - 105,932 tonnes<br><br>Rainfall deficit and dry season regulations which prohibits irrigation of cane fields impacted on sugar production.<br><br>Resource constraint (unavailability of labour to work in sugarcane fields). |
| | Implement land mechanisation and cane replantation programme | Extent of land under sugar cane replanted annually (Ha) | 2,900 | 363.2 | 363.2 Ha sugar cane replanted under Agricultural Land Management Scheme (ALMS).<br>No Replantation under Cane Replantation Scheme and Cane Revolving Fund Scheme due to drought and dry season regulation imposing restrictions on cane irrigation. |
| Agricultural Services Division (NAPRO) | Provide accompanying measures to boost tea production | Tea Production (tonnes) | 1,250 | 1,207 | Region with extensive tea cultivation (tea belt) experienced below-average rainfall resulting in the slow shoot regeneration and reducing green leaf supply. Moreover, 60% of tea bushes in Mauritius are ageing fields (more than 50 years old) and have declining productivity despite maintenance. |
| Agricultural Services (Entomology Division ) | Promotion of apiculture through training of beekeepers | Volume of honey produced (tonnes) | 38 | 40 | |
| Animal Production Division | Supply of breeding stock | Number of calves and lambs produced | 75 | 108 | |

## Progress Report on Achievements and Performance

### Vote 12-1 Ministry of Agro Industry & Food Security - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Parks and Conservation Service | Conservation of native biodiversity | Land under conservation management & restoration (Cumulative Ha) | 860 | 900 | |
| Forestry Service | Maintenance of forest ecosystem services | Area of forests rehabilitated (Ha) | 175 | 160 | Target was not met due to redistribution of labour force to other institutions for fogging against proliferation of mosquitoes and labour force was redeployed to forest nurseries to boost up plant production. |

### Vote 13 Attorney General's Office

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| i) Timely, fair and independent legal advisory work and representation<br>ii) An effective and efficient prosecution service upholding the rule of law and human rights | Percentage of cases where advice is given within 10 days | ≥ 90% | ≥ 90% | |
| | Percentage of files processed and/or cases lodged | 100% | 100% | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Office of the Solicitor General | Delivery of legal advisory services | Average time for tendering legal advice (days) | 10 | 10 | |
| Office of the Director of Public Prosecutions | Advise on criminal investigations and decisions to prosecute cases | Percentage of cases that are processed within 8 weeks | ≥ 90% | 91% | |
| Office of the Parliamentary Counsel | Drafting of legislation for the implementation of Government policies | Average time for policies to be translated into appropriate legislation (weeks) | 6 | 6 | Time taken depends on the complexity of the legislation being drafted. |

# Progress Report on Achievements and Performance

## Vote 13-4 Ministry of Foreign Affairs, Regional Integration and International Trade

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Stronger economic growth through effective foreign policy and enhanced international trade | Percentage nominal growth in exports of goods & services | 5% | 1.0% | As per National Accounts, exports of goods and services are as follows:<br>2023/24 - Rs 458,374 M<br>2024/25- Rs 462,881 M |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Overseas Mission | Creating opportunities for export of goods and services and promotion of investment | Number of trade and investment links or leads initiated and/or established | 326 | 313 | Target set could not be achieved due to international sanctions imposed in some countries, geopolitical issues and lack of resources, mainly personnel. |
| | Securing economic opportunities through the implementation of various diplomatic strategies | Number of Agreements and MOUs concluded with various countries or under negotiation | 73 | 124 | |
| International Trade Division | Expanding trade agreements and market access opportunities | Agreement reached on a roadmap with the UK on the deepening of the UK-ESA EPA | - | - | Due to number of FTAs in the pipeline, the ESA and the UK are yet to initiate discussions on the matter. Accordingly, the target has been set for FY 2025/2026. |
| | | Finalise negotiations on the deepening of the Interim EPA with the EU | Jun-25 | - | Negotiations are ongoing on outstanding issues, namely: Trade in Services, Investment Liberalisation and Digital Trade (TiSIL&DT), Geographical Indications and Rules of Origin.<br>New deadline for the finalisation of negotiations and initialing of the Agreement is set for October/November 2025. |
| | | Signature of the Indonesia - Mauritius PTA | Aug-24 | - | Negotiations with Indonesia are currently stalled due to outstanding market access issues. Nevertheless, Mauritius remains fully committed to constructive engagement and has sent a Note Verbale in March 2025 to break the deadlock and advance negotiations towards a mutually beneficial agreement. A response from the Indonesian side is still awaited. |
| | | Finalise negotiations on outstanding issues of the AfCFTA | Jun-25 | - | Negotiation still ongoing on other issues.<br>Annexes under the AfCFTA Protocol on Digital Trade adopted by the 38th Summit of the African Union. |

## Progress Report on Achievements and Performance

**Vote 13-4 Ministry of Foreign Affairs, Regional Integration and International Trade - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Regional Integration Division | Preparation of regional projects for funding | Number of regional projects submitted to Regional Economic Communities | 5 | 5 | 1) Enhancing Trade and Investment Facilitation in the IORA region/Mobilised USD 39,350 from the IORA Special Fund.<br>2) Entrepreneurship and Technology Training Programme/Applied for USD 75,000 from the IORA Special Fund.<br>3) Capacity Building Workshop: Building Capacities for Cultural and Heritage Tourism for a Sustainable Future/Applied for USD 72,000 from the IORA Special Fund.<br>4) National workshop for validation of study on leather value chain/Mobilisation of funding from the COMESA Secretariat.<br>5) Donor's/partner's meeting in Rodrigues for the promotion of its fisheries sector/Technical and financial assistance mobilised from the IOC Secretariat. |
| Human Rights Division | Timely reports to be forwarded to Treaty Bodies | Number of reports to be submitted | 1 | - | No report was submitted during the period 2024/25, as the Division was still awaiting for the deadline of the International Covenant on Civil and Political Rights (ICCPR) Report. Consequently, in April 2025, the List of Issues for the ICCPR was published and the HRD took cognizance that the ICCPR Report for Mauritius is due to be submitted on 06 April 2026. |

**Vote 14-1 Ministry of Youth Empowerment, Sports & Recreation**

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| (i) Improved engagement in sports and recreational activities, and excellence in sports performance by athletes<br>(ii) Increased participation in youth empowerment programmes for a multi-skilled and responsible youth population | Percentage of population engaged in physical activities/sports | 25% | 25% | |
| | Percentage of youth (aged 14-35 years) actively engaged in youth programmes | 22% | 19% | Target was not achieved due to closure of 7 youth centres out of 22, for revamping/renovation and thus, daily activities were not held for around 6 months. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Youth Section | Promote Youth Empowerment Activities | Number of youths participating in youth programmes | 88,000 | 71,190 | Target was not achieved due to closure of 7 youth centres out of 22, for revamping/renovation and thus, daily activities were not held for around 6 months. |

## Progress Report on Achievements and Performance

**Vote 14-1 Ministry of Youth Empowerment, Sports & Recreation - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Sports Section/ Trust Fund for Excellence in Sports | Promote Elite Sports | Number of promising athletes supported | 230 | 334 | Includes data compiled for the High Level Sports Unit (140) and the Trust Fund for Excellence in Sports (194). |
| | | No of gold medals obtained at international sports games / competitions | 28 | 47 | 1.Senior Commonwealth Weightlifting Championship - 5<br>2. African Championships, Morocco - 4<br>3. Sharjah International Open 2025 - 5<br>4. WPA Para Athletics Grand Prix, Dubai - 3<br>5. 1st Thailand Wako Kickboxing World Cup - 5<br>6.Senior African Weighlifting Championship - 9<br>7. All Africa U19 Championship, Senegal - 6<br>8. Youth Junior African Championship, Kenya - 5<br>9. Other sports games/competitions - 5 |
| | | Number of gold medals obtained at the Indian Ocean Islands Games | - | - | Indian Ocean Islands Games scheduled in the year 2027 in Comoros Islands. |
| | | Number of athletes qualified at the Olympic Games | 10 | 13 | The Olympic Games is scheduled in the year 2028 in Los Angeles, USA. |
| | | Number of athletes qualified at the Paralympic Games | 8 | 6 | The next Paralympic Games is scheduled in the year 2028 in Los Angeles, USA. |
| Mauritius Sports Council/ Mauritius Recreation Council | Encourage the practice of sports activities | Number of adults participating in sports activities (swimming pools, stadiums and gymnasiums) in public facilities | 300,000 | 528,308 | |
| Sports Section/ Mauritius Multisports Infrastructure Ltd | Promote Mauritius as a Sports Hub | Number of international sports events held in Mauritius | 10 | 8 | Target not achieved as 3 sports events were cancelled. |
| | | Number of major events/concerts held at Cote D'Or National Sports Complex | 4 | **7** | 1. MBJJF Championship<br>2. 15th Anniversary Celebration of the MCB Football Academy<br>3. Viewing of Liverpool Football Match - Liverpool VS Crystal Palace<br>4. Yoga for Women Empowerment<br>5. Intercollege Competition 2025<br>6. Summer National Championships<br>7. Bollywood Concert - Atif Aslum |

## Progress Report on Achievements and Performance

### Vote 14-1 Ministry of Youth Empowerment, Sports & Recreation - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Youth Council | Transforming Youth Centres into modern Youth Hubs | Number of Youth Hubs transformed | 13 | 9 | Ongoing upgrading works for 4 Youth Centres (Flacq, Barkly, Chemin Grenier & Rivere du Rempart). |
| | Empowering young people through healthy activities and programmes | Number of young people participating in activities and programmes | 25,000 | 12,380 | Pending the reconstitution of the new NYC Executive Committee in February 2025, no youth activities were organised from October 2024 to February 2025. |
| Mauritius Recreation Council | Encourage the promotion of Recreational Activities | Number of citizens practicing physical activities | 30,000 | 24,188 | Pending the reconstitution of the Board, less activities took place during the period October 2024 to February 2025. |

### Vote 15 Ministry of National Infrastructure and Community Development

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| (i) Safe and modern road infrastructure<br>(ii) Island-wide reliable and effective drainage system | Km of new classified road projects completed (cumulative since 2020) | 30 | 31.9 | |
| | No. of flood prone areas equipped with effective drain system (cumulative) | 175 | 200 | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Technical Division (MNI) | Assist in preparation, bidding exercise and contract administration of building projects | Number of Bidding Documents finalized within 6 months | 45 | 26 | Target has not been met due to non-confirmation/delay in confirmation of funds to proceed further with the designs, or change in requirements by the Clients (Ministries/Departments). This Ministry is dependent on the stand of the Clients. |
| Construction Industry Authority (CIA) | Registration of consultants, contractors, suppliers and service providers of the construction industry | Number of registered consultants, contractors, suppliers and service providers | 2,600 | 2,756 | |
| Road Development Authority (RDA) | Develop and maintain a high standard classified road network, including highways | Construction of La Brasserie-Beaux Songes Link Road (Phase 2) | 100% | 80% | Delay was due to CEB relocation of services and late handing over of site owing to land acquisition.<br>Project has been completed in September 2025. |
| | | Construction of Flic en Flac bypass | 95% | 72% | Delay was due to CEB relocation of services and LDA late approval for construction of Hydraulic Tunnel. Achievement as at September 2025 is 78%. |
| | | Construction of Flyover at Terre Rouge Roundabout | 100% | 100% | Completed in December 2024. |
| | | Upgrading of Savanne Road from La Flora to Tyack | 100% | 92% | Delay due to acquisition of land and to relocation of services including CEB poles.<br>Project completed on 31 July 2025. |

## Progress Report on Achievements and Performance

### Vote 15 Ministry of National Infrastructure and Community Development - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| National Development Unit (NDU) | Construction and upgrading of drains | Number of drain projects completed in flood-prone areas | 25 | 34 | |
| | Construction and upgrading of non-classified roads | Number of road projects completed | 40 | 71 | NDU Capital budget - 71 Roads<br>Project Development Fund - 52 Roads (Repairs following Cyclone Belal). |
| | Provision of community-based amenities | Number of amenities projects completed | 20 | 16 | Target not met mainly due to:<br>(i) Lengthy procurement exercise;<br>(ii) Unsuccessful bidding exercise;<br>(iii)Execution of projects such as supply and fixing require the procurement of materials from abroad. |
| Land Drainage Authority (LDA) | Oversee and coordinate on the effectiveness of the land drainage system | Audit coverage of rivers cleaned and desilted annually in flood prone areas | 100% | 100% | |
| | | Audit coverage of drains, swales and retention basins cleaned and maintained annually | 80% | 85% | |
| | Develop a Land Drainage Master Plan | A Land Drainage Master Plan developed for Rodrigues | 100% | 30% | Target was not met as the contract was awarded in February 2025 and therefore the project is expected to be completed by June 2026. |
| Drains Infrastructure Construction Ltd | Mitigate flooding problems in various regions across the island and build resilience to flash floods and cyclones | Number of major drain projects completed | 21 | 5 | Completed Projects - 5<br>Ongoing Projects - 9<br>The remaining drain projects will be phased over the coming financial years due to resource and capacity constraints. |

### Vote 16-1 Ministry of Information Technology, Communication and Innovation

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Mauritius to become a competitive, innovative and digitally connected economy | Real growth rate of ICT sector | > 5% | 4.0%<br>(2024) | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Ministry of Information Technology, Communication and Innovation | Make the government portal a one-stop platform for all e-government services | Number of users registered through MauPass | 100,000 | 389,453 | |
| | Data sharing in the public sector | Number of additional e-services through the InfoHighway | 25 | 21 | Number of e-services as at end of June 2025: 641 |

## Progress Report on Achievements and Performance

### Vote 16-1 Ministry of Information Technology, Communication and Innovation - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Mauritius Digital Promotion Agency | Promote digital literacy among citizens | No of persons trained/ assisted on digital literacy | 10,700 | 22,744 | |
| Mauritius Research and Innovation Council | Promotion of innovation and research | Number of projects with commercial potential approved | 25 | 25 | |
| | | Number of start- ups/ incubatees supported | 90 | 112 | |
| Mauritius Emerging Technologies Council | Adoption of emerging technologies | Number of emerging tech initiatives developed | 1 | 4 | 1. Launched and demonstrated the Private GPT focused on Mauritius' Data Protection Act 2017.<br><br>2. Developed and presented MAUCORS+, an AI-powered assistant on cybersecurity laws and reporting.<br><br>3. Released a Private GPT on Autism.<br><br>4. Introduced a Private GPT for the National Budget 2025–2026. |

### Vote 17-1 Ministry of Labour, Human Resource Development and Training

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Low unemployment, skilled workforce, industrial peace and harmony, decent work and safe work environment | Unemployment Rate | < 6.3% | 6.0% (2024) | For year 2024 unemployment rate reached 6.0%, showing a drop from 6.3% in 2023. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Human Resource Development and Training Division | Facilitate placement of registered jobseekers | Number of persons placed by the Ministry | 4,200 | 5,978 | |
| Mauritius Institute of Training and Development | Provision of training | Enrolment in National Apprenticeship Programme (Dual Mode) | 2,500 | 2,165 | Target not achieved mainly due to:<br>(i) Change in policy regarding promotion to Grade 12 (3 credits requirement for HSC) and;<br><br>(ii) Similar award programmes run by PML & private institutions (HRDC funded). |
| | | Percentage of trainees in employment within 6 months of completion of training | 78% | 66% | Target not achieved due to lack of trained labour and skills mismatch between MITD graduates and industry needs. |
| Labour & Industrial Relations Division | Enforcement of labour legislation | Percentage of registered complaints disposed of | 83% | 84% | Out of 26,766 complaints dealt with for FY 2024/25, 22,418 have been disposed of. |
| Occupational Safety and Health Division | Enforcement of OSH Legislation | Number of inspections carried out | 3,000 | 3,700 | |

# Progress Report on Achievements and Performance

## Vote 18-1 Ministry of Health and Wellness

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| An efficient and effective healthcare delivery system | Mortality rate due to NCDs per 100,000 population | <575 | 664 | The total number of deaths increased from 11,980 in 2023/2024 to 12,206 in 2024/2025, with deaths due to non-communicable diseases (NCDs) rising from 7,798 to 7,970 during the same period.<br>The share of deaths caused by NCDs increased slightly from 65.1% to 65.3%, while the NCD mortality rate went up from 648 to 664 per 100,000 population, remaining above the target of 575.<br>This upward trend is occurring mainly due to a declining overall population and a growing ageing population (60+), with more than 75% of deaths due to NCDs occurring among those aged 60 and above.<br>The percentage of NCD deaths among this age group rose from 78.6% in 2023/2024 to 80.4%, in 2024/2025. |
| | Infant Mortality Rate per 1,000 live births | 12.5 | 12.7 | In 2024/2025, a total of 12,799 live births were recorded compared to 11,822 in 2023/2024. Although the number of infant deaths increased slightly from 159 to 162, the infant mortality rate declined from 13.4 to 12.7 per 1,000 live births, reflecting an overall improvement from the previous year. The rate remains only marginally above the target of 12.5, indicating that while further efforts are needed to fully meet the target, notable progress has been achieved in reducing infant mortality. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Hospital and Specialised Services | Reduce prevalence of NCDs | Implementation of National NCD Action Plan 2023 -2028 | 45% | 30% | 1. Cessation support: 17 clinics now operational island-wide.<br>2. Youth smoking: More focused awareness campaigns planned.<br>3.Reporting on Cardiovascular registry being finalised.<br>4.The WHO-PEN for PHC adapted.<br>5.Number of HPV Vaccine done - 19890 in 2024 and 1699 in 2025.<br>6.National Action Plan to reduce harmful use of Alcohol. 2020-2024 completed. Activities on Alcohol abuse ongoing. |
| | Improve neonatal services | Number of neonatal ICU ventilators | 60 | 45 | 7 neonatal ICU ventilators out of the 45, are under repairs. |

## Progress Report on Achievements and Performance

### Vote 18-1 Ministry of Health and Wellness - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Public Health Resilience and Emerging Threats | Upscaling the production of sterile male mosquitoes to combat Dengue and other Mosquito borne diseases | Number of sterile male mosquitos released | 100,000 | 80,000 | 2 buildings under SSRNH have been allocated for Sterile Insect Technique (SIT) and additional equipment will be procured under a new IAEA project (2026-2029). Moreover, the electrical and structural upgrade of the existing SIT building in Curepipe has been initiated to meet target production. |
| Primary Health Care | Enhance primary healthcare services to provide more people-centred services | Number of new Mediclinics / AHCs / CHCs constructed | 4 | 6 | 3 Area Health Centre - Bramsthan, Cap Malheureux & New Grove<br>2 Mediclinic - Bel Air & Grand Bois<br>1 Community Health Centre - Camp de Masque |
| | Strengthen laboratory services | Percentage of common laboratory results available within 24 hours | 92% | 90% | Target not achieved due to resource constraints. |
| Management and Administration | Digitalise health services through an effective eHealth system | Percentage of public health facilities covered with eHealth | 80% | 20% | All the components of the e-health project have been reprioritised for a soft launch of Phase I at the New Flacq Hospital by end of August 2025. It will consist of the deployment of foundational modules such as the Patient Administration System, e-health portal, mobile application, report and analytics, amongst others. Training is ongoing for the end users. |

### Vote 19-1 Ministry of Blue Economy, Marine Resources, Fisheries and Shipping

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Sustainable development of the Blue Economy and conservation of aquatic resources and the marine development | Exports earnings from fish and fish preparations (Rs bn) | 17 | 17.2 | Data relate to period July 2024 to June 2025. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Fisheries Division | Increase local fish production | Tonnes of fish produced | 37,000 | 39,114 | Data relate to period July 2024 to June 2025 for achievement. |
| | Development of local fleet and promotion of off-lagoon fishing | Number of canottes acquired by registered fishermen | 80 | 35 | The target could not be met due to incomplete evaluation of applications submitted by fishers.<br>As at 19 September 2025, 108 applications are still under process. |
| | Empowerment of fishers | Number of fishers trained | 300 | 504 | More fishers were trained with a view to reach the target of 1,000 fishers. |

## Progress Report on Achievements and Performance

### Vote 19-1 Ministry of Blue Economy, Marine Resources, Fisheries and Shipping - *continued*

| Outcome | | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Fisheries Division /Mauritius Oceanography Institute | Preservation of marine ecosystems through coral farming to rehabilitate degraded coral reefs | Number of sites rehabilitated | 3 | 3 | 3 sites at the Blue Bay Marine Park. |
| Shipping Division | Enforce compliance of vessels with maritime standards | Number of inspections on vessels | 110 | 573 | |
| Mauritius Maritime Training Academy | Provision of training to seafarers | Number of trainees | 500 | 333 | Target was not met due to non-availability of resource person with specific competencies for delivering the courses as this field is a scarce area. |
| Fishermen Welfare Fund | Assistance to Fishers | Number of beneficiaries | 1,015 | 1,399 | |

### Vote 20 Ministry of Gender Equality and Family Welfare

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| (i) A more gender inclusive society<br>(ii) Provision for better care, protection and assistance to children<br>(iii) Socially cohesive society through family focused policies | Percentage of reported GBV victims provided with required assistance | 100% | 100% | All support services are provided to victims. |
| | Number of child victims rehabilitated | 90 | 131 | Rehabilitation services were provided to all child victims placed in shelters. |

## Progress Report on Achievements and Performance

**Vote 20 Ministry of Gender Equality and Family Welfare - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Gender Unit/<br>Home Economics Unit/<br>National Women's Council | Empowerment of women in the social and economic spheres | Implementation of National Gender Policy 2022-2030 Action Plan | 60% | 58% | 1.Setting up a National Steering Committee on Gender Mainstreaming-completed;<br>2. Setting up of Inter-Ministerial Gender Technical Working Group- completed;<br>3.Reinforcement of Gender Cells--Ongoing (45% completed);<br>4. Development for Action for Public Sector-25%;<br>5.Sectoral Gender Policies/Action Plan- (6 Ministries);<br>6.Setting up and launching of Gender Mainstreaming in Private Sectors, Academia, CSO-15% ; and<br>7. Replication of Gender Monitoring Mechanism in Rodrigues (Ongoing). |
| | | Number of Women Empowerment Centres revamped into Wellness Centres | 1 | - | The Ministry had decided to open 2 Women Empowerment Centres instead of Revamping them into Wellness Centres.<br>Richelieu Women Empowerment Centre reopened on 15 March 2025.<br>Camp La Boue Women Empowerment Centre reopened on 08 March 2025. |
| | | Number of participants attending Empowerment Programmes | 44,000 | 51,424 | Gender Unit: 13,542; National Women's Council: 31,844 ; Home Economics Unit: 3,278<br>National Women Entrepreneur Council: 2,760 |
| Child Development Unit | Implementation of Back-to-Home Programme | Number of children re-integrated into their biological families and next to kin (cumulative) | 190 | 283 | |
| | Extension of the Foster Care Programme | Number of children placed in foster care families | 25 | 29 | The modus operandi of the Foster Care Division has been reviewed. There has subsequently been an increase in the output capacity of the Foster Care Division. |
| National Children's Council | Implementation of Programmes for development and protection of children/teenagers | Number of children/teenagers benefiting from the Programmes | 6,500 | 13,401 | |
| | Parental Training Programme to enhance parent-child relationship | Number of parents trained | 125 | 120 | |
| Social Welfare Division and Sugar Industry Labour Welfare Fund | Community Development Programmes at the Social Welfare Centres and Community Centres | Number of beneficiaries of Welfare and Empowerment Programmes | 425,000 | 752,427 | Social Welfare Division: 253,927<br>Sugar Industry Labour Welfare Fund: 498,500 |

# Progress Report on Achievements and Performance

## Vote 21-1 Ministry of Arts and Cultural Heritage

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| The creative arts and cultural heritage sector developed as a strong pillar of the economy | Percentage real growth in Arts, Entertainment and Recreation Sector | > 6.5% | 4.7% (2024) | Data refers to growth rate of Arts, Entertainment and Recreation Sector in 2024. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Ministry of Arts and Cultural Heritage | Provision of support to local artists for the development of the creative industries | Number of artists supported under various schemes | 3,600 | 2,649 | The Convention Nationale sur les Arts et la Culture held in September 2025 will, *inter-alia,* identify strategic priorities and concrete measures for the development of the creative economy, including review of schemes. |
| | Safeguard and facilitate access to documentary heritage | Construction of new building to house National Archives and National Library (% works completion) | 15% | 20% | Project is on track and ongoing. As at October 2025, 24% of works have been completed. |
| Mauritius Museums Council | Develop, maintain and promote national and specialised museums | Number of museums upgraded | 1 | 1 | Minor repairs and rehabilitation works had to be undertaken at the Natural History Museum, Port Louis followng flash flood. Preparatory works for upliftment of other museums have been initiated. |
| National Heritage Fund | Preserve, manage and promote the national heritage | Number of historical sites/monuments restored (cumulative) | 6 | 6 | |
| Mauritius Society of Authors (MASA) | Protect copyright/ related rights and administer copyright fees | Development of a restructuring plan for the MASA | April 2025 | - | Following the reconstitution of the Board of MASA, the Terms of Reference (ToR) for the enlistment of a consultant to prepare a restructuring plan for MASA is being worked out. |

## Vote 22-1 Ministry of Commerce and Consumer Protection

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| Effective protection of consumer interests and improved consumer satisfaction | Percentage of complaints resolved within two months | 80% | 91% | |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Consumer Affairs Unit | Ensure effective consumer protection | Number of trade premises inspected | 8,000 | 9,571 | |
| Trade Division | Ensure timely delivery of permits | Percentage of permits processed within 2 working days | 85% | 90% | |

## Progress Report on Achievements and Performance

### Vote 22-1 Ministry of Commerce and Consumer Protection - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Legal Metrology Services | Assize/calibrate/inspect weighing and measuring instruments to protect consumer rights | Number of instruments assized/calibrated/inspected | 16,000 | 16,285 | |
| Price Analysis and Monitoring Division | Approval of costing returns of controlled commodities in Mauritius and Rodrigues | Number of days taken to approve returns | 2 | 2 | |
| | Maintain a sound and fair commercial environment | Number of market surveys and studies | 20 | 22 | |
| State Trading Corporation | Ensure resilient supply of petroleum products | Percentage of strategic reserve maintained for Mogas and Gas Oil at any point in time | 50% | 62% | |
| Competition Commission | Promote and protect competition | No. of competition cases assessed and completed | 63 | 53 | Target not achieved due to resource constraint. |

### Vote 23-1 Ministry of Public Service, Administrative and Institutional Reforms

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| An efficient Public Service oriented towards excellence and delivery of timely, quality and customer-centric services | Percentage of funded vacancies filled in Financial Year for improvement in service delivery | 75% | 73.92% | As at 30 June 2025, 7,474 vacancies have been filled, 4,000 at entry level and 3,474 at promotional level. Following the issue of writ of election on 04 October 2024, PSC issued circulars for Ministries/Departments to stay action for filing of vacancies. Further to the reconstitution of the Board of PSC, supervising officers were requested to submit recommendations for issue of advertisement. |

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Occupational Safety and Health Division | Enforce compliance with safety and health standards | Number of safety audits conducted | 8,000 | 8,551 | |

## Progress Report on Achievements and Performance

### Vote 23-1 Ministry of Public Service, Administrative and Institutional Reforms - *continued*

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Public Sector Business Transformation Bureau | Accelerate the adoption of innovative technologies in the Public Service | Number of sandbox projects developed | 2 | - | Under the sandbox project, there were mainly three initiatives and it was decided not to proceed with the following projects:<br>(i) School Attendance Management System - the MITCI and the CIB had not recommended the project<br>(ii) Mobile Application for Government Drivers - was kept in abeyance as not all drivers possess smartphones and not all vehicles are equiped with bluetooth facilitites; and<br>(iii) Mobile Application for Public Officers - was kept in abeyance as there is a lack of psychologists. |
| | Adoption of streamlined practices (SMART) | Number of Business Process Re-engineering exercises conducted (Cumulative) | 3 | 2 | Two out of three Business Process Reengineering (BPR) exercises have been conducted:<br>(i) Restructuring of the Occupational Safety and Health (OSH) Division at the Ministry of Labour, Human Resource Development and Training in July 2024, and<br>(ii) A Manpower Assessment of the Employment Division at the Ministry of Labour and Industrial Relations in May 2025. |
| | Strengthen institutional effectiveness capacity and response for improvement and innovation | Number of Institutional reviews conducted | 2 | 1 | An Institutional Review was conducted on key institutions mandated to address matters pertaining to gender-based violence and the report was submitted to Prime's Minister Office in August 2024. |
| Civil Service College/Human Resource Development Division | Implement the Capacity Development Programme and e-learning | Number of public officers trained | 15,000 | 13,168 | The statistic include Civil Service College Mauritius (CSCM), Technical Assistance Programming Section and Occupational Safety and Health Division.<br>The target could not be achieved in view of the fact that CSCM had to shift its operations, assets and equipment to the new training premises at Reduit (Atal Bihari Vajpayee Institute of Public Service and Innovation) from the end of February to April 2025, Thus, no training could be conducted in March and April 2025. |

### Vote 24-1 Ministry of Industrial Development, SMEs and Cooperatives

| Outcome | Outcome Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|
| A globally competitive and sustainable industrial sector based on continuous innovation, technology upgrading, productivity gains and highly skilled workforce | Percentage real growth of the manufacturing sector | ≥ 3% | 1.5% | Data refers to growth rate of manufacturing sector in 2024. |
| | SME contribution (as a % of Gross Value Added) | ≥ 37% | 35.4% (2023) | Data for 2024 onwards not available. |

## Progress Report on Achievements and Performance

**Vote 24-1 Ministry of Industrial Development, SMEs and Cooperatives - *continued***

| Delivery Unit | Main Service | Key Performance Indicator | Target 2024/25 | Achievements as at 30 June 2025 | Remarks |
|---|---|---|---|---|---|
| Industrial Development Division | Facilitate the development of the manufacturing sector | Percentage increase in domestic exports (excl. sugar) | > 2% | 1.0% | Domestic exports (exc. Sugar) increased from Rs 48,520 Bn in FY 2023/24 to Rs 49,007 Bn in FY 2024/25.<br>The export sector continues to be confronted to intense competition from low-cost producing countries, reduced demand for luxury products and unstable supply of strategic inputs. |
| Mauritius Standards Bureau | Development of standards and provision of conformity assessment services | Number of standards developed | 70 | 75 | New Mauritian Standards (MS) = 48<br>Revised MS = 27 |
| Academy of Design and Innovation | Provision of training in the field of design | No of Students registered | 380 | 680 | |
| National Productivity and Competitiveness Council | Promote productivity, quality and competitiveness | Number of organisations trained for productivity enhancement | 210 | 200 | Target was not achieved as the proposed implementation of Sustaining Competitive and Responsible Enterprises (SCORE) in 10 organisations did not materialise, due to factors outside the NPCC's control. |
| SMEs Division | Facilitate the development of SMEs | Number of SMEs registered | 25,000 | 29,215 | |
| | | Number of jobs created by registered SMEs | 2,300 | 2,977 | |
| SME Mauritius Ltd | Provide support to SMEs | Number of SMEs assisted through SME support schemes | 1,200 | 950 | Target not met due to resource constraints. |
| Cooperatives Division | Support and facilitating the growth and development of the Cooperative Sector | Number of cooperative societies assisted through technical support and schemes/projects | 700 | 850 | |
| National Cooperative College | Promote the development of cooperative entrepreneurship | Number of cooperative members trained | 900 | 763 | Target not achieved due to low participation especially during cane harvest seasons. |